

Shopping Online - Lesson Plan (1 hour)



Introduction to Shopping Online

Goals

- Introduce your learner to shopping online

- **Explain** that Shopping online is a convenient way to shop without leaving the comfort of your home
- **Explain** that in this class they are going to look at different shopping sites and go through the steps of purchasing an item online – without actually buying it

Resources/Notes

Student Handout – Shopping Online



Browsing Online Shops

Goals

- Help your learner understand some of the features of an online shopping site

Suggested Actions

- **Explain** that you can browse online shops without having to buy anything

Activity - browse an online shop

- **Ask** your learner to open the Internet
- **Ask** your learner to go to www.debenhams.ie **Explain** the Debenhams homepage:
 - Search box
 - Department tabs
- **Explore** the homepage
- **Ask** Your learner to click on the **Gifts** tab and under the gifts category choose **Books**
- **Explore** the books results page.
- **Explain** that you can use the filter options on the left to refine your search
- **Click** on the back browser button to go back to the homepage

Activity - search for an item

- **Explain** that if you already know what you are looking for, you can use the 'search' box on the homepage to find it
- **Ask** Your learner to type 'Toaster' into the search box
- **Explore** the Toaster results page

Resources/Notes

Student Handout – Shopping Online

Remember

- **Explain...**
- **Let them try it**
- **Practice...**

Tip:

If time allows, browse one of the following:

www.argos.ie

www.superquinn.ie

www.supervalu.ie

www.easons.ie

Purchase an item online



Goals

- To help your learner understand the steps involved in buying an item online

Suggested Actions

- Explain to your learner that purchasing an item online consists of a few simple steps, just like in a real shop:
 - Find the item
 - Add it to your shopping basket
 - Go to the checkout
 - Give your delivery details
 - Pay for the item

Activity - buy a Kettle Online

- **Explain** to your learner that they are going to visit a shopping site and go through the steps of buying an item online, but will not purchase anything
- **Ask** your learner to go to www.arnotts.ie
- **Explore** the homepage
 - **See prompt (explain why)**
- **Ask** your learner to follow the steps in the Activity on the Student Handout – Shopping Online
- **Explain** each step as you go through the handout
- **When** they reach the payments page of the site ask your learner to look at the web address – it should start with https – explain why
- **Explain** to your learner that if they were going to purchase the item they would now complete their payment details and would receive confirmation of their purchase. (don't do it!)
- **Explain** the payment options
 - Credit Card
 - Prepaid 3V voucher
- **When** the exercise is complete, ask your learner to use the back browser button to get back to the homepage

Resources/Notes

Student Handout – Shopping Online

Prompt:

Is the site genuine?

Does the site display a postal address & phone number?
Do they have a returns policy?

IMPORTANT Check that the web address in the browser starts with https (rather than http) – this means they're using some sort of security when handling your money.

Note: Using the back browser button will clear any information you supplied on the site