

Age Action Ireland Ltd

A company limited by guarantee and not having a share capital

Celebrating our first 20 years 1992-2012



Age Action

Audited Accounts and Reports
of the Directors and Auditors for
the year ended 31 December 2011

19th Annual General Meeting
on 29th June 2012

Age Action
For all older people

GENERAL INFORMATION

Directors

Richard Harvey (Chair)
John P Meaney (Hon Treasurer)
Ann Brogan-Egan
Julia Horgan
John McCarthy
Claire Murphy
Brendan Rockett

Company Secretary

Robin Webster

Chief Executive

Robin Webster

Registered Office

30/31 Lower Camden Street, Dublin 2

Bankers

Permanent tsb
70 Grafton Street, Dublin 2

Solicitors

PJ Walsh & Co
12 Upper Fitzwilliam Street, Dublin 2

Auditors

Mazars
Chartered Accountants & Registered Auditors
Harcourt Centre
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Dublin 2

Company Registration Number: 198571

Charity Number: CHY 10583

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AGE ACTION IRELAND

Age Action Ireland was established in 1992 as the national non-governmental organisation concerned with ageing and older people, acting as a network of organisations and individuals including older people and carers of older people and as a development agency promoting better policies and services for older people. In 2006, after a fundamental review of our work, we affirmed our purpose and role by updating our vision, mission and core objectives and strategies. These are set out in our strategic plan for the period 2006 – 2011 and are summarised below. This strategic plan is under review with the aim of preparing a revised strategy for the next two years due to the difficulty in forecasting for a longer period in the currently uncertain social and economic climate.

Our Vision

‘Ireland becomes the best country in which to grow older’

Our vision is that Ireland becomes the first country to apply fully the United Nations Principles for Older Persons by incorporating them into our national way of life to improve the quality of life of all older people and to transform all our attitudes towards ageing and older people. The UN Principles are independence, participation, care, self-fulfilment and dignity.

Central to our vision is the vital role that older people should take in driving forward these changes for themselves and succeeding generations. Older people must reject the stereotypes of dependency, passivity and inevitable decline fostered by widespread ageism, and by their own actions replace these by positive images based on self-confidence, active engagement in personal development and community service and informed by a proper understanding of the ageing process.

Our Mission

‘To achieve fundamental change in the lives of all older people by empowering them to live full lives as actively engaged citizens and to secure their rights to comprehensive high quality services according to their changing needs’

All our activities will be geared to supporting older people to speak and act for themselves in bringing about the fundamental changes they want to live full lives.

Our Core Objectives

Our overarching objective is to eliminate discrimination and put in place positive ageing and the other objectives listed below are geared to that purpose.

- To mobilise and empower older people to advocate on behalf of themselves, their families and their communities
- To change attitudes towards ageing and older people in Irish society
- To effect changes in legislation and policies by influencing Government, state agencies and the Social Partners.
- To secure the right of older people to comprehensive high quality services and where necessary to initiate selected services.
- To focus on the needs of the most disadvantaged older people

CHAIRPERSON'S REPORT

I am pleased to present this 19th annual report for the year 2011 to the members at the AGM in 2012, our 20th anniversary year.

This report shows that our work with and on behalf of older people continued to flourish despite the difficult economic circumstances. The most striking result was the turn round in our financial position from a significant deficit in the previous year to a modest surplus.

This was largely due to the fine work of our staff and volunteers supported by the continuing generosity of our members and the financial assistance that we received from statutory and private bodies. Our charity shops significantly increased their contribution and we increased our fundraising activities. The most exceptional contribution was the reductions in pay and benefits that staff accepted in 2011 to ensure the financial survival of the organisation. On behalf of all the members and Directors I wish to express our deep appreciation to the staff for this sacrifice and their continuing dedication to their work.

While this improvement is most welcome, it cannot be a one off event it must be a continuing process to deal with the daunting forecasts for the next few years. The Board is determined to eliminate annual deficits and build up our reserves to cope with unexpected threats to our survival. We all have a part to play in this process, members, directors and staff. One target that we could all help to achieve is the doubling of our membership. With more members we can be more representative and more influential in promoting positive ageing and better protection for those who are most vulnerable.

I wish to acknowledge the increasing support of our members through their fees and donations and the continuing support from so many statutory and private bodies listed in the financial reports. Government Departments and State agencies such as the HSE have not only provided invaluable funding but they have been involved as partners in planning and running our programmes. The same is true for the many private sector firms that have supported our major programmes and demonstrated the enormous value of corporate social responsibility to the community and voluntary sector.

I want to thank all the Directors and members of the National Advisory Council for their painstaking work and invaluable advice during a particularly difficult period for the organisation. As we celebrate our 20th anniversary, I should like to record our appreciation of all the work of former chairpersons and directors in their leadership of Age Action over the past 20 years.

Finally on behalf of the Board and all members, I wish to pay tribute to the leadership shown by Robin Webster, our Chief Executive as well as Lorraine Dorgan and Eamon Timmins two members of our Senior Management Team.

Richard Harvey
Chair

CHIEF EXECUTIVE'S REPORT

This has been another difficult year for the most vulnerable older people. The accumulation of many cuts in services and benefits has hit hardest those who need them most. Of greatest concern were the cuts in the fuel allowance, the reduction in the household benefits package and the significant reduction in the number of home help hours. We readily acknowledge that the increases in state pensions and benefits have reduced poverty among older people in recent years. In fact they have proved to be the bulwark against poverty in old age and that is why they must not be cut. This and future Governments must implement the often promised commitment to protect the most vulnerable people of all ages, and especially in periods of austerity.

In reviewing our performance over the past year, three themes stand out for me that reflect the work that we have done over 20 years and even more importantly lay down markers for how we measure our performance during the next 20 years.

Gracious efficiency has been and should be a hallmark of all our work. We do things well with limited resources but we do them with a smile and a warmth that others have appreciated whether they are users, volunteers or partner organisations. The flow of compliments from people about what we have done for them and the gracious way we did it should make us all proud of being part of Age Action. This was particularly true of last year. While we continued to expand our work and serve more people, we turned a significant deficit into a modest surplus by reducing our costs especially through sacrifices made by staff, the success of the shops and the generosity of our members and donors. All in all we are one of the hardest working and friendliest organisations that I have ever known. For the future, we will have to be just as gracious and even more efficient to survive.

Another hallmark has been innovation. We have been pioneers in many subjects including advocacy, literacy, education and employment rights in relation to older people as well as with research on grandparenthood, the information service and Ageing Matters. The list is endless and still lengthening. During 2011, we promoted intergenerational activities and ageing and development to add to other recent initiatives such as Care & Repair, Getting Started and Positive Ageing Week and the first research project exploring the experience of older people of elder abuse. This drive towards innovation must go on, not least in finding new ways of promoting positive ageing and countering ageism to persuade Ireland to overcome its fears and welcome greater longevity as a bonus rather than a burden

The third hallmark is collaboration. We started as and remain the only organisation bringing together within its membership people of all ages as well as voluntary, statutory and private bodies engaged in policy, research and service provision. This report, like the previous 18 annual reports, is littered with the names of organisations with whom we have collaborated in all areas of our work at local, national and international levels. We thank them all for their support and we are committed to maintain our partnerships with them.

I am honoured to commend to all members the fine work undertaken by our staff and volunteers as presented in this report. I wish to endorse the thanks expressed by the Chair to the many people who helped us during the year. Finally, I wish on behalf of all members, Directors and staff to express our deep appreciation to Richard Harvey for his leadership and longstanding commitment to Age Action.

Robin Webster
Chief Executive

GENERAL REVIEW

BOARD OF DIRECTORS

1. The Directors, who served since the 18th AGM, were: -
Richard Harvey (Chair), John P Meaney (Hon Treasurer), Claire Murphy, Ann Brogan-Egan, Julia Horgan, John McCarthy and Brendan Rockett.
Since the previous AGM, the Board held nine meetings.

NATIONAL ADVISORY COUNCIL

2. The first members of the new National Advisory Council were: -
Ann Brogan-Egan (Chair), Roger Coughlan, Peggy Cumberton, Nuala Early, David Henshaw, Julia Horgan, Joan McDermott and Prof. J Bernard Walsh.
The Council met three times since the previous AGM.

MEMBERSHIP

3. On 31 December 2011, membership stood at 2,348 comprising four life members, 2,088 retired/unwaged individuals, 87 employed individuals, 150 non-governmental organisations, 14 statutory bodies and 5 corporate bodies. The full list of members is too large to be included in this report but is available to members on request. The growing membership and increased participation of members as volunteers, activists and donors are very welcome. We remember all our members who died during the year as well as their families. May they all rest in peace.

STAFFING

4. All paid and voluntary staff are deployed in teams, each with a team leader or programme manager responsible for their supervision, support and development. We operate an equal opportunities policy in recruitment, training and promotion.
5. The Community Employment Programme started its 18th year in October 2011 with an increase in places from 35 to 40. During the year, the 58 participants undertook training resulting in their gaining three major awards and 38 other awards and three people leaving for employment or further education. We have also engaged 10 people under the TUS Placement Initiative and the JobBridge National Internship Scheme, two programmes run by the Department of Social Protection for unemployed people.
6. We continued to attract increasing numbers of volunteers and there were 872 regular active volunteers by the end of the year. These volunteers of all ages made a substantial contribution to all areas of our work and each year we organise celebrations in our centres to express our gratitude to them.

SERVICES AND REGIONAL DEVELOPMENT

7. Care & Repair

This programme carried out 13,706 repairs and home visits in Cork, Dublin and Galway and through our 22 franchise partners in 13 counties. The staff team comprised 2 full time and 11 part time staff and 297 volunteers. An advisory committee representative of all the interests in the programme was established and met twice. The programme continued to make a significant contribution to achieving the aim of ensuring that all older people get the necessary support to enable them to live in their own homes for as long as they wish. The quality of the work and its rapid expansion is a credit to the volunteers, staff and franchises as well as to Irish Life for their sustained and generous support.

8. Getting Started

This programme continued to develop during the year due to the financial and other supports from many different organisations. The result of this support and the fine work of staff and

volunteers under the leadership of Pauline Power was that we trained over 2,500 older people with the help of over 800 volunteers. Google gave us funding to continue in venues around Dublin as well as their own offices. Google also collaborated with us in conducting a survey of older learners and volunteer tutors to find out how we could improve our work and this led to the setting up of a technical support and drop-in service in Abbey Street as well as monthly talks for learners and tutors on IT topics.

Funding was also received from a charitable foundation to fund a part time project officer to work in East Cork and West Waterford and our own staff and volunteers continued in Galway and Dundalk. Following our move to offices in Abbey Street a computer classroom was established and was launched by Pat Rabbit TD, Minister for Communications, Energy and Natural Resources. There were donations of computers from Google, furniture from Guinness and FAS, web cameras and headsets from Logitech and a printer from HP.

The involvement of the private sector flourished: the in-house corporate programme was run in National Irish Bank, State Street Bank, HP and at two IBM locations: staff from Irish Life, Ulster Bank, Citi, and the National Lottery volunteered for the computer classroom in Abbey Street: State Street, IBM, Citi and Ulster Bank donated funds. Ten FIT (Fastrack to IT) interns also worked with us over the summer. Other funding was received from the EU Grundtvig programme for a two-year international project on peer learning and from the HSE for two Try IT! events in Dublin and Leixlip.

One of the highlights of the year was the 3rd Silver Surfer Awards, sponsored by Google. The excellent media coverage raised awareness of the value of computing to older people and the appetite and ability of older people to learn new skills. Google hosted two think tank events that led to the establishment of INDIE (Irish Network for Digital Inclusion and Engagement). In November Google and Getting Started launched a website called Get Your Folks Online to encourage family members to teach IT to older people. In October we received a major Benefit 3 grant for a partnership with Limerick Community Connect, DCU and NUIG to train 4,600 learners by summer 2012. Full time project officers were appointed in Dublin, Cork and Galway and our target is to train 3,000 older learners by summer 2012.

9. Getting Started Programme in Sheltered Housing Complexes (SHC)

Since 2008 through this programme funded by Dublin City Council, we have run computer classes for almost 1,500 students in 17 sheltered housing complexes through 150 volunteers supported by our project officer. The students and, where possible the tutors, have been a mixture of residents of SHCs and older people in the surrounding communities. The majority of classes were aimed at helping absolute beginners take their first steps with computers but other activities were aimed at encouraging sustained use of ICT. These include: running “improvers” classes; organising “drop in” times when learners can practice outside formal classes; mobile phone classes; help in setting up and maintaining websites; guidance on acquiring and using personal ICT equipment; and running demonstration workshops for larger groups of improvers on topics such as internet shopping and Skype.

10. Positive Ageing Week

This was our ninth Positive Ageing Week. Overall there were 947 activities and events in all 26 counties. Many of these events were organised in the 15 PAW towns, which demonstrated the many creative ways in which positive ageing can be celebrated. The current PAW towns are Arklow, Athy, Ballymun, Boyle, Cashel, Drogheda, Dublin, Dundalk, Dungarvan, Galway, Kinsale, Midleton, Sligo, Trim and Tullamore and there are already 11 more towns wanting to take part next year. There was also increased media coverage with 375 media mentions, 320 in print and 55 on TV, radio and the Internet. We have to restructure future PAW's because ESB Electric Ireland has withdrawn as the main

sponsor after six years. We are most grateful to them for their support and we look forward to developing further partnerships with them in the future.

11. Ageing and Development

This programme was undertaken in partnership with HelpAge International with funding from Irish Aid with the aim of developing greater awareness and engagement in ageing and development issues in Ireland. We also prepared with the help of Hannah Grene of Barncat Consulting the publication “Age Proofing Guidelines” to assist development agencies to review their policies in relation to ageing and older people. HelpAge International promoted it globally and judging by our first consultation with Gorta and their positive response, it could become an effective tool in age awareness raising. We have developed contacts with a wide range of development groups through the activities and events organized by IDEA and Dochas networks. We were involved in several other projects with HelpAge International and their other affiliates including their international advocacy campaign Age Demands Action on 1st October to mark the UN International Day for Older Persons and their Linking Lives project. We also received funding from Irish Aid to promote greater understanding among older people of the Millennium Development Goals and their engagement in the review of the goals in 2015. We organised in conjunction with local groups four regional workshops in Kerry, Galway, Mayo and Waterford using our development education pack and we are also preparing a photo exhibition. We were also involved with HelpAge International in preparing for Irish Aid a major aid programme in support of vulnerable older people in Mozambique, Tanzania and Uganda: our role would be to use the experience from the programme to raise awareness among Irish people of the needs of older people in developing countries and the vital role played by Irish Aid.

12. University of the Third Age (U3A)

The main focus was providing support for the existing U3A groups. This was done through the regular advice and support provided by the Development Officer especially on programme development and membership. This support included a monthly bulletin, a database of suitable speakers as well as a meeting of group leaders to exchange ideas and provide mutual support. There are continual efforts to support the setting up of new U3A groups and during the year one new group was established in Tullamore and further new groups are planned in Cork and Dun Laoghaire. Another strand of work is cross border cooperation for which the Development Officer promoted contacts between individual U3As and also met the National Committee for U3As in Northern Ireland. The international conference “New Dynamics of Learning and Ageing: Research, Policy and Practice: was postponed until March 2012 in NUI Maynooth but its planning and organisation took up much time of ourselves and our partners, Association for Education and Ageing, the Workers Educational Association NI and the New Dynamics of Ageing Research Programme UK. One major innovation was the partnership between the U3A and Generations Together programmes to develop a life cycle approach towards learning and ageing, a theme that is likely to dominate our future work.

13. Generations Together

Our new *Generations Together* Programme was initiated with the aim of bringing people of all ages together to promote intergenerational practice as a means of improving understanding and relationships between people of different ages. Throughout 2011 the foundations were laid for the programme by promoting intergenerational work and contacting key organisations and individuals. Important relationships have been established with the National Youth Council of Ireland, Linking Generations Northern Ireland, the Irish Centre for Social Gerontology, NUI Galway the Beth Johnson Foundation and EMIL, the European Map of Intergenerational Learning. Some of the focal points included the launch of a report showcasing and mapping existing intergenerational projects in Ireland;

contributing to an All-Ireland Intergenerational newsletter; participation in PAW by holding an intergenerational storytelling workshop and showcase event working with U3A and the storytelling group – *Milk and Cookie Stories*; planning for the European Year of Active Ageing and Solidarity between Generations 2012.

14. Age Action Cork

Age Action Cork has developed rapidly during 2011. We were grateful to St. Luke's Home in Mahon for agreeing to let us establish an office in their new Education Building. The profile of Age Action has been enhanced in the region through regular contact with older people's groups, community groups, health professionals, public representatives and local media. The Care & Repair programme is now well established in the city so by the end of the year we had a team of 65 volunteers undertaking 160 jobs for older people per month. In the wider region, new Care & Repair franchise operations were launched in Youghal and Cobh, adding to the existing partners in Charleville, Duhallow, Dungarvan and Limerick City. The launch of the Getting Started programme with a new project officer in Cork City was a further boost adding to the fine work already being done by our project officer for East Cork/West Waterford region and this development will be expanded during 2012. There is a regional steering group overseeing the coordination of these programmes as part of a regional plan to strengthen the work of Age Action throughout Munster.

15. Age Action North Dublin

The main focus of our Development Officer was to help the 38 residential care centres to establish residents' committees and family forums and support them through trained volunteer facilitators. By the end of year, 20 volunteers had been recruited and trained and with support of the Development Officer were facilitating 14 residents' committees and seven family forums. Eleven more volunteers had also been recruited to extend the service to more care centres next year. The highlight of the year was a seminar, "Empowering Nursing Home Resident – the Role of Residents' Councils", attended by residents and staff from 25 nursing homes. There were supportive statements from the HSE and NHI and wise and sensitive contributions from a panel of five residents. The Development Officer continued to build Age Action North Dublin as an effective regional network through collaboration with a wide range of other networks and groups and regional and local meetings of members. A joint Age Action/HSE committee that meets quarterly oversees the planning and monitoring of this programme.

16. Age Action North East

The number of residents has been reduced by over 50% in St Joseph's Community Nursing Unit, Trim and some have been transferred to the new CNU Beaufort House in Navan, so our advocacy service has been extended to both units. This extension has posed great challenges for Maureen Finlay, our Development Officer, because simultaneously the number of trained volunteer advocates has fallen to three. We have requested NAPA to provide training for more advocates in 2012. Despite these resource difficulties, we have started to implement a more comprehensive advocacy service that combines individual advocacy, a befriending service and residents and relatives' committees. The befriending service got off to a good start with a successful recruitment drive and training course and the 13 volunteers will start in March 2012. At the same time residents/relatives committees have been set up in both CNU's as well as a family forum for the residents in the Alzheimer's unit. A broadly representative steering group oversees this pilot programme especially in relation to planning and evaluation.

17. Age Action West

Our main activities continued to be the Care & Repair and Getting Started programmes. The Care and Repair programme was expanded with recruitment and training of 12 new volunteers to enable us to carry out 850 jobs in the Galway city area. The recommended

tradespersons' list also proved to be popular. The Getting Started programme was expanded with appointment of a project officer. Over 400 people in Galway city and county with invaluable support from the libraries and their staff in Tuam, Ballinasloe, Oranmore, Galway City and Ballybane. Further expansion is planned after the regional office was reorganised to accommodate more people on regular courses. Other activities included a creative writing programme, "Journeys" and a monthly book club both held in Galway city library. Classes in Spanish were held again throughout the year in the regional office. We also organised an event for Seachtain na Gaeilge, in collaboration with local organisation, Arus na nGael. Our media work included press releases and radio interviews in both Irish and English thanks to James Reddiough, our longstanding volunteer.

ADVOCACY & COMMUNICATIONS

18. Media

We maintained a prominent media presence during 2011 with 1,837 mentions (1,079 in print and 758 on TV/radio/internet). The General Election, the suspension of the Fair Deal following a funding shortfall, cuts to the Household Benefits Package, and Positive Ageing Week were all drivers of media coverage. The scale of the coverage ranged from the RTE TV's Nine News and Frontline, to TV3's Ireland AM (the General Election), TG4's Ros Na Run (a storyline about elder abuse) and the China People's Daily online (Household Benefits Package cuts). There was also extensive coverage in the national and regional newspapers and on regional radio.

We were also active through social media with growing communities of followers. By the end of the year, we had 803 Facebook fans, 982 followers on Twitter and the videos on our YouTube channel had been viewed more than 42,000 times. Our original Facebook profile had more than 1,200 friends by March (with a noticeable increase in the run up to the General Election in February), but many of these did not migrate when we switched to a new Facebook profile. But we have been steadily building a new community since then. Social media provides us with a means of communicating with a wider community of people beyond our membership.

19. Website www.ageaction.ie

The website remains at the heart of our electronic communications. It had 108,866 visitors and they viewed 406,717 pages. The busiest months were September (11,986 visitors, 44,899 pages viewed) and January (11,789 visitors and 53,407 pages viewed). Google Adwords helped us attract a wider audience to the website it accounted for more than 19,000 visitors. For the first time we made several short in-house videos (on our elder abuse workshops, Positive Ageing Week and a general end of year piece on our work) which featured on the website and on our YouTube channel.

20. Information Service

The total number of queries was 2,681, down slightly from 2010 mainly because the Care and Repair team started dealing directly with its own queries. The most frequently asked queries related to health and nursing homes (9% each), entitlements 8%, and Safety (Pendant Alarms) 8%. Queries about the work of Age Action were divided evenly between general information 7% and calls about our services 7%. Our busiest months were January and February and the month with fewest calls was December.

21. Publications

Ten editions of Ageing Matters were published during the year. Some members have helped us cut the cost of producing the magazine by opting to receive electronic rather than printed copies.

22. Reference Library

The library is one of the largest reference sources on ageing with currently over 7,500 publications. It is a valuable internal resource for staff and was used by a number of external researchers.

23. General Election 2011

The general election in February and the creation of the new government dominated our advocacy work early in the year. We concentrated on raising awareness among the parties of older people's issues, and then encouraged older people to raise them on the doorstep when the candidates called. Key issues included pensions, community-based health services and the restoration of the Over-70s Medical Card. We distributed canvasser question cards (designed to hang on the inside of a front door lock). We were also part of the wider Poor Can't Pay coalition, which campaigned against cuts to those people on Social Welfare. Following the election we worked to influence the programme for government, which included commitments on many of the issues, which Age Action had highlighted during the election campaign. The omission of a Minister for Older People from the initial line up of Junior Ministers resulted in more lobbying before Kathleen Lynch was given the portfolio more than three weeks later.

24. Budget 2011

The economic downturn meant there was a long run in to the December Budget. We launched the "How Low Can You Go" electronic petition in response to cuts to the Household Benefits Package in September. The petition was handed to Minister Kathleen Lynch before Budget day. In the run up to the Budget our advocacy team had meetings with senior Government Ministers and opposition party members and advisors, and addressed the pre-Budget forum. Our pre-Budget submission highlighted key concerns such as protecting the level of the State Pension, expanding community-based health care, protecting funding for rural transport and recognising the needs of older workers.

25. Other campaigning

During the year we made submissions or presentations to the Oireachtas Committee on Justice, Defence and Equality (on the Mental Capacity Legislation) and the Seanad Public Consultation Committee (on the rights of older people). We were part of a carers group that campaigned to highlight the inclusion of an expanded question in the 2011 Census, in order to ensure that it was correctly filled in by carers. We also continued to represent older people on the fuel poverty coalition. We worked to raise awareness of elder abuse and the possible warning signs that abuse was occurring. We organised public workshops in Dublin, Cork, Galway and Athy, funded by the HSE. We also represented older people on the Dublin Mid Leinster Elder Abuse Steering Committee.

26. Research

The research activities that we undertook are listed below: -

- Research on elder abuse for the publication "*A Total Indifference to our Dignity' – Older People's Understanding of Elder Abuse*". The research was carried out by Age Action in partnership with Trinity College Dublin, University of Ulster, South Eastern Health and Social Care Trust and Queen's University Belfast, and funded by CARDI. It was the first study of older people's understandings of elder abuse in Ireland.
- The final report of the EU funded research project on the prevention of elder abuse was published. Ireland (represented by Age Action) was one of nine countries that participated in the project that mapped existing policy approaches and good practices in each of the countries.
- We assisted in a research project into fuel poverty, carried out by the Dublin Institute of Technology and the Institute of Public Health, and funded by CARDI.

- Our pre-Budget submission involved our monitoring the impact that cuts to key services were having on older people (e.g. privatisation of refuse collections).
- The Glor group met throughout the year to give their views and experiences for the advocacy team.
- Our submissions included: Seanad Public Consultation Committee on rights of older people in Ireland; the Department of Environment ‘Statement of Strategy for 2011-2014’; the Health Information and Quality Authority on ‘Draft standards for national health information resources’; the Department of Justice ‘Mental Capacity legislation’; Trinity College, Centre for Health Policy and Management ‘Planning in Long Term Care’; the Commission for Energy Regulation “Consumer protected in the de-regulated market”; National Transport Authority “The Draft Transport Strategy for the Greater Dublin Area 2011 – 2030”; Department of Finance, “Strategy for Financial Inclusion”; the Irish Medical Council “Maintenance of Professional Competence Information for Patients”.
- We provided analysis on the impact on older people in relation to several strategy documents, the National Positive Ageing Strategy, the National Energy Affordability consultation paper and the EU strategy EU2020.

27. Social Partnership

Age Action continued its work as part of the Community and Voluntary Pillar of Social Partnership. We represented older people’s views at a number of meetings with Government departments. Age Action represented the Pillar on the HSE Committee developing the Single Assessment Tool for Older People. We facilitated a user group to the committee comprising members of the Pillar, older people and related organisations. This user group is now running focus groups on the trial software to ascertain the feelings of older people and their carers on the new assessment tool.

BUSINESS DEVELOPMENT

28. Charity Shops

The reorganisation and cost cutting measures of the previous two years resulted in a substantial improvement in the performance of all three shops. Other important factors were increased staffing, recruitment of more volunteers, refurbishment of Camden Street premises and the drive and commitment of the National Shops Manager and the other shop managers and their teams. Most of all, however, this success has been built on the loyalty of our many donors and customers, to whom we are most grateful.

29. Stock Collection

The Stock Collection team collected 13,576 bags, a decline of 8% compared to the previous year. Stock unsuitable for resale in our shops was sold for recycling and raised €21,582. We continued our membership of the Irish Charity Shops Association in support of the whole charity retail sector in Ireland.

30. Fundraising

This has been another difficult year in an increasingly competitive year. We have explored a variety of events and activities to raise awareness of our work and our urgent need to find new sources of funding to counter the decreasing grants from statutory sources. The net overall result of less than €27,000 was disappointing given the time and effort expended by staff and volunteers. We are preparing a strategy in which we will develop several annual community events and at the same time seek greater support from the corporate sector through membership, sponsorship and partnerships on joint projects. The key priorities will be our major services, Care & Repair, Getting Started and Positive Ageing Week.

LIAISON WITH OTHER ORGANISATIONS

31. Cross Border Co-operation

Our long standing policy has been to add a cross-border dimension to all aspects of our work. The opportunities to implement this policy have been increased through our engagement with CARDI (Centre for Ageing Research and Development in Ireland) and their support for cross border research and development in ageing. We developed closer ties with the Age Sector Platform and the Centre for Intergenerational Practice and continued our links with AGE Northern Ireland.

32. National

We continued to work closely with a wide range of organisations through informal contacts as well as formal committees and networks. We are members of the Equality Rights Alliance, the Irish Gerontological Society and several other bodies to promote greater coherence within the ageing sector.

33. International

We promoted international co-operation in the field of ageing through our involvement in several EU funded projects and our membership of international networks such as Age Platform Europe, the Association for Education and Ageing and HelpAge International.

CURRENT STAFF

Chief Executive: Robin Webster
Deputy Chief Executive: Lorraine Dorgan

ADMINISTRATION

Team Leader: Lorraine Dorgan
Office Manager: Yvonne Brennan
Assistant CE Supervisor: Jennifer Coen
Administrative Staff: Anna-Marie Byrne, Sharon Egan, Annette Hanlon, Colette Masterson, Keelin McCarthy, Olivia McCullough, Sarah Nevin, Margaret Shannon.
General Maintenance/Domestic: Linda Boyne

FINANCE

Team Leader: David Fraser
Finance Staff: Erlinda Bernes, Urszula Dziegiel, Marian Raftery, Jelilat Sanusi

FUNDRAISING

Team Leader: David Fraser
Fundraising team: Rhona O'Connor, Ciara Sherlock, Anne-Marie Walsh

ADVOCACY & COMMUNICATIONS

Team Leader: Eamon Timmins
Senior Information Officer: Gerard Scully
Policy Officer (Social Inclusion): Dr Emer Begley
Policy Officer (Social Partnership): Lorna Roe
Information Officers: Philomena Cooley, Serena Di Murro, Phyllis Grant, Jade O'Connell.

CHARITY SHOPS:

Team Leader: Lorraine Dorgan
Shops Coordinator: Edwina Brady/Patrick Mangan
Stock Collection Manager: William Ralph
Monaghan Shop Manager: Mary Beagan
Dun Laoghaire Manager: Marie Fitzpatrick
Stock Collectors: Christian Horn, James Lawlor, John Murray, Keith Payne, Michael Robinson
Sales Assistants: Margaret Brohan, Karina Coleman, Patrica Connolly, Anne Cunningham, Pauline Dempsey, Kathleen Donogue, Bernadette

Egan, Teresa Foley, Catherine Fowler, Colette Goslin, Gary Gregory, Siobhan Hearty, Thomas Keogh, Kevin Mohan, Lorraine Murphy, Richard Murphy, Diondra O'Donnell, Carmel O'Reilly, Anne O'Reilly, Kamran Sharif, Teresa Sherlock, Vicktor Simonov, Patricia Walsh

SERVICES & REGIONAL DEVELOPMENT

Joint Team Leaders: Lorraine Dorgan & Robin Webster

Care & Repair Programme:

National Development Manager: Fran Flood,
Development Officer South Dublin: Claire Bellis

Development Officer Cork: John O'Mahony

Administrator: Liam Kearns, Linda Pepper
General Maintenance: David Connick, Marc Ennis, Peter Lynch, Patrick Murphy, Kieran Treacy

Getting Started Programme

Project Manager: Pauline Power
Regional Project Officer: Tiernan Martin
Project Officer Dublin: Jennifer Glansford
Project Officer Galway: Niamh Hennelly
Project Officer Cork: Susan Pearman
Getting Started Administration: Stella Conlon, Paula Grant, Geraldine O'Donovan
Getting Started Dublin City Council Sheltered Housing Complexes: Robert Carroll

Development Officer (PAW): Lyndsey Jones

Development Officer: (U3A): Margaret Fitzpatrick

Development Officers (Ageing & Development): Margaret Fitzpatrick, Charlotte Kelly

Development Officer (Age Action North East): Maureen Finlay

Development Officer (Age Action North Dublin): Brenda Quigley

Development Officer (Generations Together): Keelin McCarthy

AUDITED ACCOUNTS FOR YEAR ENDED 31 DECEMBER 2011

REPORT OF THE DIRECTORS

The directors submit their report together with the audited financial statements for the year ended 31 December 2011.

1. PRINCIPAL ACTIVITY

The principal activities of the company consist of supporting a network of organisations and individuals concerned with ageing and older people and promoting better policies and services for older people and the carers of older people.

2. REVIEW OF RESULTS

The results show a significant improvement on 2010. There was increased income from donations, restricted grants, membership and the charity shops to offset the reduction in unrestricted grant aid from statutory sources. There were significant reductions in expenditure under all the main headings including substantial savings in staffing costs. This improvement in operating performance will help the company to cope with the increasing risks and uncertainties, due to the overall economic situation and the levels of financial support that can be expected from statutory sources in the future.

3. RISKS AND UNCERTAINTIES

In common with many charities, the organisation must maintain and develop its income sources to ensure the continuation of its role in Ireland. In order to mitigate this risk, the directors review the sources of income on an ongoing basis. In addition, reserve levels are monitored to ensure that they are maintained at a reasonable level in the context of planned expenditure and future commitments. The directors are at all times conscious that maintaining the reputation of the organisation is critical.

4. EVENTS SUBSEQUENT TO THE YEAR END

There have been no significant events affecting the company since the year end.

5. FUTURE DEVELOPMENTS

The development and consolidation of the company's existing activities will be the main area of attention.

6. DIRECTORS AND SECRETARY AND THEIR INTEREST

The company is limited by guarantee and does not have any share capital. Therefore the directors and secretary who served during the year did not have a beneficial interest in the company. All directors serve in a voluntary capacity.

7. DIRECTORS

In accordance with the Articles of Association, the directors retire by rotation and, being eligible, offer themselves for re-election. During the year the company reorganised its management structure resulting in the following appointments and retirements;

The following directors were appointed to the board on 3 August 2011:

Brendan Rockett

John McCarthy

Richard Harvey

The following directors retired from the board on 24 June 2011:

*Nuala Early

*Roger Coughlan

*Prof. J. Bernard Walsh
Tess Kane
Margaret Cumberton
Peter Carroll (Hon. Treasurer)

Carol Pemberton
*David Henshaw
*Joan McDermott

*These directors resigned in order to take up positions on the new National Advisory Council.

8. BOOKS AND RECORDS

The directors are responsible for ensuring that proper books and accounting records, as outlined in Section 202 of the Companies Act 1990, are kept by the company. The directors have appointed appropriate accounting personnel in order to ensure compliance with those requirements. The books and accounting records of the company are maintained at the company's registered office.

9. AUDITORS

Mazars, Chartered Accountants and Registered Auditors, have expressed their willingness to be re-appointed in accordance with Section 160(2) of the Companies Act 1963.

On behalf of the Board

Brendan Rockett
John P. Meaney
24 May 2012

STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for preparing the annual report and the financial statements in accordance with applicable Irish law and Generally Accepted Accounting Practice in Ireland, including the accounting standards issued by the Accounting Standards Board and published by the Institute of Chartered Accountants in Ireland.

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors confirm that they have complied with the above requirements in preparing the financial statements. The directors are responsible for keeping proper books of account which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Acts 1963 to 1983 and 1990 to 2009 as applicable to companies limited by guarantee and not having a share capital. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the Republic of Ireland governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

On behalf of the Board

Brendan Rockett
John P. Meaney
24 May 2012

REPORT OF THE INDEPENDENT AUDITORS

To the members of **AGE ACTION IRELAND LIMITED**

We have audited the financial statements of Age Action Ireland Limited for the year ended 31 December 2011 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and the related notes. These financial statements, on pages 8 to 17, have been prepared under the historical cost convention and the accounting policies set out on pages 8 and 9

This report is made solely to the company's members, as a body, in accordance with Section 193 of the Companies Act, 1990. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As described in the Statement of Directors' Responsibilities the company's directors are responsible for preparing the financial statements in accordance with applicable law and Generally Accepted Accounting Practice in Ireland including the accounting standards issued by the Accounting Standards Board and published by the Institute of Chartered Accountants in Ireland.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the financial statements give a true and fair view in accordance with Generally Accepted Accounting Practice in Ireland and are properly prepared in accordance with the Companies Acts, 1963 to 1983 and 1990 to 2009 as applicable to companies limited by guarantee and not having a share capital. We also report to you whether in our opinion: proper books of account have been kept by the company; and whether the information given in the directors' report is consistent with the financial statements. In addition, we state whether we have obtained all the information and explanations necessary for the purposes of our audit, and whether the financial statements are in agreement with the books of account.

We also report to you if, in our opinion, any information specified by law regarding directors' remuneration and directors' transactions is not disclosed and, where practicable, include such information in our report.

We read the directors' report and consider the implications for our report if we become aware of any apparent misstatements within it.

Basis of audit opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements:

- give a true and fair view, in accordance with Generally Accepted Accounting Practice in Ireland, of the state of the company's affairs as at 31 December 2011 and of its surplus and cash flow for the year then ended; and
- have been properly prepared in accordance with the requirements of the Companies Acts, 1963 to 1983 and 1990 to 2009 as applicable to companies limited by guarantee and not having a share capital.

We have obtained all the information and explanations, which we consider necessary for the purposes of our audit. In our opinion proper books of account have been kept by the company. The financial statements are in agreement with the books of account.

In our opinion the information given in the directors' report is consistent with the financial statements.

Mairéad Divilly
For and on behalf of Mazars
Chartered Accountants
& Registered Auditors
Harcourt Centre
Block 3
Harcourt Road
Dublin 2

24 May 2012

ACCOUNTING POLICIES

The significant accounting policies adopted by the company are as follows:

a) *Basis of accounting*

The financial statements are prepared under the historical cost convention and in accordance with financial reporting standards of the Accounting Standards Board, as promulgated in Ireland by the Institute of Chartered Accountants in Ireland. The financial statements have also been prepared in accordance with Statement of Recommended Practice (SORP) (Revised 2005) “Accounting and Reporting by Charities” insofar as it complies with the Companies Acts 1963 to 2009.

b) *Incoming resources*

All incoming resources are recognised in the Statement of Financial Activities (“SOFA”) when the company is legally entitled to the income and the amount can be quantified with reasonable accuracy. Incoming resources comprise grants, donations, membership subscriptions and income from fundraising activities. For donations and legacies, entitlement is the date of receipt.

Monies received in respect of expenditure that must take place in a future accounting period is accounted for as deferred income and recognized as a liability up until the accounting period allowed by the condition to expend the resource.

Incoming resources are analysed as Restricted or Unrestricted. Restricted funds represent income recognised in the financial statements, which is subject to specific conditions imposed by the donors or grant making institutions. Unrestricted funds represent amounts which are expendable at the discretion of the company, in furtherance of the objectives of the charity. Such funds may be held in order to finance working capital or capital investment.

c) *Resources expended*

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of the resources.

d) *Tangible fixed assets*

Tangible fixed assets are stated at cost less accumulated depreciation.

Depreciation is provided at rates to write off the cost of each asset over its expected useful life as follows:

Office Equipment	-	3 - 7 years
Leasehold Premises	-	7 - 23 years
Motor Vehicles	-	3 - 5 years

e) *Capital grants*

Grants towards capital expenditure are credited to deferred grants and are amortised to the statement of financial activities on the same basis as the related assets are depreciated.

f) *Pensions*

The pension costs charged in the financial statements represent the contributions payable by the company in the year.

STATEMENT OF FINANCIAL ACTIVITIES

		Unrestricted Funds €	Restricted Funds €	Year ended 31 December 2011 €	Year ended 31 December 2010 €
Incoming Resources					
Voluntary Income					
Donations and gifts		218,222	-	218,222	178,015
Grants unrestricted		465,924	-	465,924	498,130
Grants restricted		-	857,318	857,318	497,658
Membership		40,272	-	40,272	31,684
Community Employment Programme		200,126	-	200,126	296,821
Activities for Generating Funds					
Charity shops	2	639,430	-	639,430	579,877
Services income		-	-	-	<u>1,300</u>
Total incoming resources	14	<u>1,563,974</u>	<u>857,318</u>	<u>2,421,292</u>	<u>2,083,485</u>
Resources Expended					
Cost of Generating Funds					
Cost of generating voluntary income – fundraising costs		97,296	-	97,296	218,897
Fundraising trading costs – shop expenditure	2	488,189	-	488,189	559,577
Charitable Activities					
Project expenses unrestricted		618,583	-	618,583	1,024,340
Project expenses restricted		-	857,318	857,318	909,358
Governance costs		<u>128,370</u>	-	<u>128,370</u>	<u>43,096</u>
Total resources expended	14	<u>1,332,438</u>	<u>857,318</u>	<u>2,189,756</u>	<u>2,755,268</u>
Net movement in funds	3	<u>231,536</u>	<u>-</u>	<u>231,536</u>	<u><671,783></u>

A statement of total recognised gains and losses has not been prepared as there were no gains or losses for the year or the preceding year other than as stated above.

All income is in respect of continuing operations.

On behalf of the Directors

Brendan Rockett

John P. Meaney

24 May 2012

BALANCE SHEET

		31 December 2011	31 December 2010
	Notes	€	€
FIXED ASSETS			
Tangible assets	7	<u>46,076</u>	<u>63,893</u>
CURRENT ASSETS			
Cash at bank	8	829,635	512,322
Debtors and prepayments	9	<u>84,610</u>	<u>78,388</u>
		914,245	590,710
CREDITORS			
Amounts falling due within one year	10	< <u>579,715</u> >	< <u>480,307</u> >
NET CURRENT ASSETS		<u>334,530</u>	<u>110,403</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		380,606	174,296
CREDITORS			
Amounts falling due after more than one year	11	<34,265>	<52,405>
DEFERRED GRANTS	12	< <u>22,152</u> >	< <u>29,238</u> >
		<u>324,189</u>	<u>92,653</u>
FUNDED BY			
Restricted funds	13	-	-
Unrestricted funds	13	<u>324,189</u>	<u>92,653</u>
	14	<u>324,189</u>	<u>92,653</u>

On behalf of the Directors

Brendan Rockett

John P. Meaney

24 May 2012

CASH FLOW STATEMENT

		Year ended 31 December 2011	Year ended 31 December 2010
	Notes	€	€
RECONCILIATION OF MOVEMENT IN FUNDS TO NET CASH FLOW FROM OPERATING ACTIVITIES			
Net movement in funds		231,536	<671,783>
Depreciation		20,950	37,974
Amortisation of deferred grants		<7,086>	<9,168>
Loss on disposal of tangible fixed assets		367	-
Increase in debtors		<6,222>	71,674
Increase in creditors		<u>81,268</u>	<u>378,334</u>
Net cash outflow from operating activities		320,813	<192,969>
Capital expenditure and financial investment		< <u>3,500</u> >	< <u>6,059</u> >
Increase/<decrease> in cash	15	<u>317,313</u>	< <u>199,028</u> >

On behalf of the Directors

Brendan Rockett
John P. Meaney
24 May 2012

NOTES TO THE FINANCIAL STATEMENTS

1. LEGAL STATUS OF THE COMPANY

The company is limited by guarantee and has no share capital.

2. CHARITY SHOPS

	2011	2010
	€	€
Shop income	414,808	350,481
Community employment programme	<u>224,622</u>	<u>229,396</u>
	639,430	579,877
Shop expenses	<488,189>	<559,577>
Net surplus from charity shops	<u>151,241</u>	<u>20,300</u>

3. NET MOVEMENT IN FUNDS

	2011	2010
	€	€
Net movement in funds is stated after charging:		
Depreciation of tangible assets	20,950	37,974
Auditors' remuneration	8,500	8,500
Amortisation of deferred grants	<7,086>	<9,168>
Severance costs	<u>-</u>	<u>91,337</u>

4. STAFF COSTS

	2011	2010
	€	€
Wages and salaries	1,426,665	1,735,132
Social welfare costs	92,738	69,326
Other pension costs	<u>7,574</u>	<u>26,731</u>
	<u>1,526,977</u>	<u>1,831,189</u>

Number of employees

The average number of employees during the year was:

	2011	2010
	No.	No.
Charity shops	17	22
Development projects and services	<u>46</u>	<u>55</u>
	<u>63</u>	<u>77</u>

5. DIRECTORS' EMOLUMENTS

The directors received no remuneration or benefits for their services during the year.

6. TAXATION

The charity has been granted charitable exemption by the Revenue Commissioners.

7.	FIXED ASSETS	Office	Leasehold	Motor	Total
		Equipment	Premises & Fittings	Vehicles	
		€	€	€	€
	Cost				
	At 31 December 2010	160,713	148,708	19,100	328,521
	Additions	-	-	3,500	3,500
	Disposals	-	-	<2,000>	<2,000>
	At 31 December 2011	<u>160,713</u>	<u>148,708</u>	<u>20,600</u>	<u>330,021</u>
	Depreciation				
	At 31 December 2010	136,470	115,101	13,057	264,628
	Charge for the year	11,793	5,832	3,325	20,950
	Disposals	-	-	<1,633>	<1,633>
	At 31 December 2011	<u>148,263</u>	<u>120,933</u>	<u>14,749</u>	<u>283,945</u>
	Net Book Amount				
	At 31 December 2010	<u>24,243</u>	<u>33,607</u>	<u>6,043</u>	<u>63,893</u>
	At 31 December 2011	<u>12,450</u>	<u>27,775</u>	<u>5,851</u>	<u>46,076</u>
8.	BANK			2011	2010
				€	€
	Cash at bank			<u>829,635</u>	<u>512,322</u>
	The cash at bank balance has increased on the prior year primarily as a result of the receipt of €322,900 pre-year end towards the cost of funding 2012 activities.				
9.	DEBTORS			2011	2010
	Amounts falling due within one year			€	€
	Debtors			45,909	37,339
	Prepayments and accrued income			<u>38,701</u>	<u>41,049</u>
				<u>84,610</u>	<u>78,388</u>
10.	CREDITORS			2011	2010
	Amounts falling due within one year			€	€
	Creditors			45,688	34,386
	Deferred income			322,900	356,192
	Paye/prsi			33,628	32,346
	Accruals			159,359	54,050
	Lease liability			<u>18,140</u>	<u>3,333</u>
				<u>579,715</u>	<u>480,307</u>
11.	CREDITORS			2011	2010
	Amounts falling due after more than one year			€	€
	Lease liability			<u>34,265</u>	<u>52,405</u>
	Payable within 2 - 5 years			<u>34,265</u>	<u>52,405</u>
12.	DEFERRED GRANTS			2011	2010
				€	€
	Balance at beginning of year			29,238	38,406
	Amortised			<7,086>	<9,168>
	Balance at end of year			<u>22,152</u>	<u>29,238</u>

The grant refers to grants received from 'Help the Aged' towards the capital costs of acquiring the leasehold shop premises as well as a grant from the Department of Community, Rural & Gaeltacht Affairs for the refurbishment of the Camden Street premises. Deferred grants are amortised to the Statement of Financial Activities on the same basis as the related assets are depreciated.

13. MOVEMENT OF FUNDS	Restricted	Unrestricted	Total
	Funds	Funds	
	€	€	€
At 31 December 2010	-	92,653	92,653
Incoming resources	857,318	1,563,974	2,421,292
Expended resources	<857,318>	<1,332,438>	<2,189,756>
At 31 December 2011	<u>-</u>	<u>324,189</u>	<u>324,189</u>

14. STATEMENT OF FUNDS	31 December			31 December
	2010	Income	Expenditure	
	€	€	€	€
Restricted Funds				
1. Care & Repair	-	225,000	<225,000>	-
2. Getting Started	-	204,829	<204,829>	-
3. Aging and Development	-	50,000	<50,000>	-
4. MDG Project	-	8,000	<8,000>	-
5. Positive Ageing Week	-	77,030	<77,030>	-
6. Workshops on Elder Abuse	-	12,000	<12,000>	-
7. Social Inclusion	-	43,087	<43,087>	-
8. Social Partnership	-	34,000	<34,000>	-
9. Research for Elder Abuse	-	20,937	<20,937>	-
10. U3A/Generations Together	-	72,050	<72,050>	-
11. Advocacy in Residential Care	-	58,956	<58,956>	-
12. Advocacy in Residential Care	-	27,384	<27,384>	-
13. Age Action West	-	21,000	<21,000>	-
14. Minor Projects	-	<u>3,045</u>	<u><3,045></u>	-
	-	857,318	<857,318>	-
Unrestricted Funds	<u>92,653</u>	<u>1,563,974</u>	<u><1,332,438></u>	<u>324,189</u>
Total funds	<u>92,653</u>	<u>2,421,292</u>	<u><2,189,756></u>	<u>324,189</u>

The above projects were funded by the following donors:

1. Irish Life & Permanent
2. Department of Communications, Energy & Natural Resources, Dublin City Council, Google; Léargas and Tomar Trust
3. Help Age International/Irish Aid
4. Irish Aid
5. ESB Electric Ireland
6. HSE
7. Department of the Environment, Community and Local Government
8. Department of the Environment, Community and Local Government
9. Centre for Ageing Research and Development in Ireland,
10. Department of Education & Skills
11. HSE Dublin
12. HSE North East
13. HSE West

15. RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NET FUNDS	2011	2010
	€	€
Increase/<decrease> in net funds in year	317,313	<199,028>
Net funds at the beginning of the year	<u>512,322</u>	<u>711,350</u>
Net funds at the end of the year	<u>829,635</u>	<u>512,322</u>

16. FINANCIAL COMMITMENTS

At 31 December the charity had annual commitments under non-cancellable operating leases expiring as follows:

	2011	2010
	€	€
In one year or less	23,300	-
In more than one year, but not more than five years	51,500	74,800
In more than five years	<u>88,000</u>	<u>88,000</u>
	<u>162,800</u>	<u>162,800</u>

17. RELATED PARTY TRANSACTIONS

There were no contracts or arrangements in relation to the company's business, in which the directors or secretary of the company had any interest, as defined in the Companies Act, 1990, at any time during the year ended 31 December 2011.

18. PRIOR YEAR COMPARATIVES

In order to improve the presentation and disclosure in these financial statements, certain prior year figures and disclosures have been reclassified under different headings.

19. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved by the directors on 24 May 2012.



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Registered in Ireland No. 198571 Charity No. CHY 10583